



Does Contour support Single-Sign-On?

Yes. Single-Sign-On with SAML 2.0 is built in to the Contour Platform and supported through configurations.

Does Contour provide services/API for the functionalities seen in the platform?

Yes. APIs are part of the Contour Platform allowing integration with existing backend systems.

Does Contour enforce strong role-based access controls between different user levels?

Yes. Contour adopts Role Based Access Control.

Client Contour administrator users manage the company's user roles and the associated access levels (e.g. Viewer/Maker/Checker/Approver) to suit the company needs on transaction approval process.

Does Contour support Multi-Factor Authentication (MFA)?

Yes. MFA is out-of-the-box in the Contour Platform and configurable by client administrators. Users need to provide OTP from Mobile Authenticator when signing into the system when MFA is enabled.

How are users of the platform identified?

Users are identified by their account and unique login usernames. The user account is managed by the client administrators.

Are users of the platform uniquely identified for traceability purposes?

Yes. Each user will have its own account to access the platform and user activities are traceable with an audit log and can be downloaded in csv format.

Does the platform undergo penetration testing conducted by an independent 3rd party? At what frequency?

Yes. Upon a major release or design/architecture change, penetration and security test is conducted by independent 3rd party with reports shared to clients.

Is traffic encrypted between the end user and the presentation tier of the platform?

Yes. All communications between different endpoints and middleware are TLS1.2 protected.



How does the product ensure data security and privacy?

Contour is powered by private permissioned DLT (distributed ledger technology) that transaction data is encrypted and only shared with parties in the same trade instead of all the participants in the network.

Does the organisation hold any current industry standard security related certifications?

Yes. Contour is ISO 27001 certified.