



How is the Contour contract structured?

We utilise two main contracts: the Membership Agreement and the Rule Book.

1. The Membership Agreement is a bilateral software agreement between Contour and each Member that focusses on the licensing of the Platform; and
2. The Rule Book is a multilateral agreement between Contour and all Members that governs the general use of the Platform. The Rule Book sets out the relationship between Contour and all Members with respect to the Members' downstream Transaction Agreements (e.g. letters of credits).

Do I have to sign the Rule Book?

No - Members are only required to sign the Membership Agreement.

Our Rule Book automatically applies to the Member once the Membership Agreement is signed.

What type of deployment should I choose?

Contour offers a cloud and on-premise deployment, depending on whether you require us to host the software on a SaaS basis.

1. For Cloud Members, Contour will host and run the Members' instance of the Platform using Microsoft Azure, based in Singapore, for a small fee.
2. As a remote option, Self-Managed Members will be required to independently install, host and update their instance of the Contour Platform by themselves.

Does Contour have access to my data?

Your data is stored in your 'vault' on the Contour node. Contour does not have any visibility over any data created or sent in relation to your transactions (e.g. letters of credit). However, we do have limited access to selected transaction metadata, for billing and technical support purposes only.

Where is the technical information located?

Contour also provides a detailed technical guide which includes information about our business continuity and disaster recovery plan, hosting information, support and service level agreements, available at: <https://docs.contour.network/home/>.

Can the Platform be used by my Affiliates?

Yes—you can provide your Affiliates with access to the Contour Platform (subject to usage restrictions), provided that you remain fully responsible and liable for your Affiliates' actions.